**# Follow Company Policy and Legal Requirements When Dealing with Security Risks.**

## \*Risk for Retail Stores -

There can be a number of unforeseen situations which may poseas potential threats for the work place and the workers at a retail store. These are called risks, which,if not handled properly,can turn into emergencies. Emergencies can be natural or manmade. They include events, such as climbing accidents, electrocution, road and fire accidents, machine injuries, etc. An emergency can cause physical or environmental damage.It can also disrupt Retail business operations.

## To Maintain Retail Store Risk Free & Safety Policy -Typesofequipmentandmaterialsusedinthe Retailstores-

Followingarethetypesofequipmentandmaterialsusedinstoresforhealthandsafety

1. ***First-aid kit:*** It is the basic thing required whenaninjuryoccurswithemployeesataretailstore.
2. ***Equipment’s for preventing and extinguishingsmallfires:***Manythings,includingheatingsystem, discarded cigarettes, electric appliances,poor housekeeping or the improper storage ofchemicalscanstartfires.Quickactioncanpreventa small fire from becoming uncontrollable.

Fireextinguishersarecommonlyusedatretailstores.Itmustbeavailableandretailstaffshouldbetrainedhowtouseit.Theymustbeofthecorrecttypeforthehazard:

TypeA–forcombustibles

TypeB–forflammableorcombustibleliquids

TypeC–forelectricalequipment

TypeABC–forgeneralfires

1. ***Smokedetector:*** A smoke detector is a devicethatsensessmoke,typically asan indicatoroffire.Commercialsecuritydevicesissueasignaltoafirealarmcontrolpanelaspartofafirealarmsystem.
2. ***Floormarkers:*** Floor marking is the processof usingvisualcues,suchaslines, shapes,and signs on floors to make a space easier forpeopletonavigate.Thesecuesdividespaces,highlighthazards,outlineworkstationsandstoragelocations,andconveyimportantsafetyorinstructional information. Floor markers are oftenpartofalargervisualcommunicationsystemthat includes wall signs and labels like ‘CautionWetFloor’.

***Personal ProtectiveEquipments:*** Employershave duties concerning the provision and use ofpersonal protective equipment (PPE) at work. PPEisequipmentthatwillprotecttheuseragainsthealth or safety risks at work. It can include items,suchassafetyhelmets,gloves,eyeprotection,high-visibility clothing, safety footwear and safetyharnesses. It also includes respiratory protective equipment(RPE).

## Useofequipmentwithmanufacturer’sinstruction

It is mandatory that the equipment at the retail storeare always used as per the manufacturer’s instructionstounderstandtheoperationsofthepieceofequipment.In a retail store following are the reasons to follow themanufacturer’sinstructions.

* + Manufacturer’s instructions provide informationaboutthecontrolsandwearingprotectiveequipment to protect against hazards associatedtoamachineorequipment.
	+ Byreadingtheinstructionsandinformationprovidedbythemanufacturer,retailerscanpotentiallysavetheiramount.

Hence,wecan say health and safety of workersinaretailbusinessareimportantaspectsforanorganisation’s smooth and effective functioning. Goodhealth and safe performance ensures an accident-freeenvironment.

## Legalpoliciesandproceduresforretailers : When Dealing Security Risk

Theretailstoresneedtoplanforemergencies andspecial procedure need to be formulated by retailers inadditiontotheadoptionofprovisionofrelevantlaws.Theemergencies shouldbe attended immediately.Quickandeffectiveactionby retailers may help easethe situation and reduce or avoid the consequenceand loss of property and life. Therefore, the retail storestaffshouldbe well trained and competent to tackletheemergencies.

## # Procedureandlegalrequirements

Normally,theretailershavetofollowthefollowingprocedureswhenemergencyandaccidentssituationsarise:

* First-aidshouldbemadeavailabletoreduceseriousnessofinjury.
* Notifytheaccidentsoremergenciestothestoresupervisor.
* Restrictentryinthedangerzonetoavoidriskofharmingothers.
* Warmingalarmsshouldbeactivatedtoalertthe

staffandcustomersinthestore.

* Fire extinguishers should be used as per theiroperatingprocedures.
* Concernedofficialslikeambulance,fire brigadeand police should be informed about emergenciesandaccidents.
* Calltheemergencyservicesandguidethemproperlytoreachretailer’spremises.
* Make use of emergency lighting and exist doors toreachplaceofsafety.
* Alert competent people who are trained to meettheemergencies.